



Jessie Tsz Sin Qiao

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SUMMARY

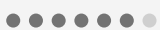
Enthusiastic candidate eager to contribute to team success through hard work, attention to detail and high level organizational skills. Motivated to learn, grow and excel in different industries.

SKILLS

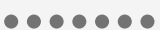
- Figma
- Adobe Photoshop
- Adobe Lightroom
- Microsoft Office (Excel, Power Point, Word)
- Photography

LANGUAGES

English (IELTS 8.0)



Chinese (Mandarin & Cantonese)



French (A2)



EDUCATION

Royal College of Art 2021-2023

MA Service Design

- Expected to graduate in June 2023

École hôtelière de Lausanne 2017-2021

BA International Hospitality Management

- Graduated with 2nd class honors
- GPA 5.1/6.0

WORK EXPERIENCES

Management Consulting Part-Time Analyst 09/2022 - 10/2022

PwC

- **Research and analysis:** Assist team members to conduct various seminars on enterprise management, and analysis of relevant data.
- **Project management:** communication, discussion and reporting materials preparation, participation in project meetings during project implementation

Junior Research Fellow 08/2022 - 09/2022

European Institute of Policy Research and Human Rights

- **Policy Research:** Applying research methods in the chosen theme, performing qualitative/quantitative analysis of the information gathered.
- **Project Management:** Assisting in production of themed-based thesis and research papers in the area of Research & Innovation.

Real Estate Development Intern 08/2021 - 10/2021

Cushman & Wakefield

- **Project Management:** Communicating with team members, internal and external parties regarding administrative, retail merchant and construction progress update.
- **Market Analysis:** Researching on industry-related information. Conducting business-related data analysis.
- **Strategic Analysis:** Assisting the project leader in completing various commercial real estate strategic planning.

Design Development Operation Intern 02/2020 - 08/2020

Marriott International

- **Concept Design:** Developing restaurants and bars concepts for different hotel brands under Marriott International.
- **Project Management:** Assisting colleagues in communicating with external consultants on floor plans and rendering. Supporting in hotel openings.

OTHER WORK EXPERIENCES

Freelance Media Content Creator 01/2021 - 11/2021

Arts Media Lab

- **Content Creation:** Writing design-related video scripts and record videos. Writing design-related articles for wechat official account.

Visual Design Lead 02/2020 - 08/2020

YEAH- Young Elite Alliances in Hospitality Forum

- **Design:** Logo design, brochure design, design of event souvenirs (T-shirt, notebook) and venue facilities (name tag, signature board), etc.
- **Communication:** Meeting with third-party company to coordinate the final product of the visual design.

Vice President 09/2019 - 02/2020

EHL Photo Committee

- **Team Management:** Overseeing and maintaining the operation of the team.
- **Communication:** Meeting with the school and sponsors for various events.

CERTIFICATIONS

- INSIDE LVMH Certificate, LVMH
- Introduction to Psychology, Yale University
- UX Design Specialization, Google